

# ANNUAL REPORT 2015 - 2016



**SAMARITANS**

COVENTRY & DISTRICT





**Samaritans vision is that fewer people die by suicide.**

## Mission

Our mission is to make a big impact on the world around us by:

- Reducing the feelings of distress and crisis that can lead to suicide
- Increasing access to support for people in distress and crisis
- Reducing the risk of suicide in specific settings and vulnerable groups
- Influencing governments and other agencies to take action to reduce suicide

## Values

We hold the following values at the core of our service:

- Listening - Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them
- Confidentiality - If people feel safe, they are more likely to be open about their feelings
- Non-judgemental - We want people to be able to talk to us without fear of prejudice or rejection
- People making their own decisions wherever possible - We believe that people have the right to find their own solution and telling people what to do takes responsibility away from them
- Human contact - Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair



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# DIRECTOR'S INTRODUCTION

*“What a delightful evening. I came away with the warm glow which the Samaritan volunteers always generate in me - that I had spent my time with some of the nicest human beings I might meet”.*

I could not resist starting this introduction with these words from West Midlands Deputy Lieutenant Ursula Russell. The evening in question was 4 September 2015, when Mrs Russell, representing the Queen, presented us with the Queen's Award for Voluntary Service.

We were, of course, honoured and delighted, to win the Award. It recognises “outstanding achievement by groups of volunteers who regularly devote their time to helping others in the community and improving their quality of life”. With equivalent status to the MBE, it is the highest award given to local volunteer groups in the UK.

We have been busier over the last fifteen months than ever before. This is partly a continuation of an existing trend, but the main reason is that, in 2015, we achieved our long held ambition to make all telephone calls to us completely free.

While we have never made any charge to the people who ring us, we know that the cost of the telephone call was a real deterrent to many who needed our help. People can now ring us free on 116 123 from any phone, including mobiles with no credit. Calls to us have increased by 38% as a result.

We have been delighted to continue and strengthen our partnership work with key organisations in our area. These include, among others, Coventry and Warwickshire NHS Partnership Trust, Network Rail, London

Midland, Virgin Trains, Coventry Police, British Transport Police, Onley and Rye Hill prisons, Warwick Nightline, local schools and the amazing Earlsdon Festival.

We have been particularly pleased this year to begin work with Public Health Warwickshire and Forward for Life on the development of local suicide prevention strategies in Warwickshire and Coventry and with Cruse on our new joint service “Facing the Future” which provides support for people bereaved by suicide.

I am very proud that our branch is still managed and operated entirely by unpaid volunteers. It is their dedication and commitment that enables us to offer a consistent high quality service, 24 hours a day. It keeps our costs down too, of course. On average it costs us just £5.50 an hour to run all our services and we raise most of the funds we need through our charity shop, voluntary donations and fundraising events organised by local community groups. I am very grateful to everyone who has supported us in this way or who has given us help in kind.

As you read this report our volunteers will be talking or writing to people who are upset or troubled or finding it difficult to cope with their lives. Some will tell us, perhaps years later, that they are alive now because they chose to talk to us. This is surely the greatest form of recognition that we could ever receive.

# BRANCH MANAGEMENT

Trustees are either elected at the Annual General Meeting or appointed ex-officio. All appointments are normally for a one year term and elected Trustees may serve for a maximum of three years in a row. The Chair is elected by the other Trustees.

Name	Method of appointment	Role (if relevant)
Mary Wood (resigned August 2015)	Elected	Chair (January 2015 – August 2015)
Katie Everett	Elected	Deputy Chair (May 2015 – August 2015) Acting Chair (August 2015 – November 2015) Chair (November 2015 – March 2016 2016)
Michael Watson	Elected	Deputy Chair (November 2015 – March 2016)
Jane Nickerson	Ex Officio	Secretary and Treasurer
Roger Hughes	Ex Officio	Branch Director
Catherine Connan (resigned January 2015)	Ex Officio	Publicity Officer (January 2015)
Katherine Jakeman (resigned November 2015)	Ex Officio	Publicity Officer (May 2015 – November 2015)
Natalie Dobbie	Ex Officio	Director's Nominee
Mary Madeloff	Co-opted	Shop Manager
Sarah Ballinger (retired May 2015)	Elected	
Barrie Humphries (retired May 2015)	Elected	
John Thompson (elected 21 May 2015)	Elected	
Chris Richardson (elected 21 May 2015)	Elected	
Laura Martin (elected 21 November 2015)	Elected	
Suzanne Laxton	Elected	
Kathryn Houliston	Elected	

## Custodian Trustee

Samaritans, The Upper Mill, Kingston Road, Ewell, Surrey, KT17 2AF, acts as Custodian Trustee for our premises at 57 Moor Street, Coventry, CV5 6ER. Unless otherwise noted, all roles were held for the duration of 1 January 2015 – 31 March 2016

# STRUCTURE AND GOVERNANCE

Coventry & District Samaritans is an unincorporated association and registered charity whose objects and mode of operation are contained in a Constitution adopted in 2006 and amended in 2015. The Trustees are all Samaritan volunteers. The use of the term “Director” for the volunteer who leads the organisation does not mean that he or she holds the responsibilities that this term would imply in company law.

## The Branch Committee

Under the Constitution, the Committee comprises seven elected members who must be Samaritan volunteers and four ex-officio members. It also has the power to co-opt additional members of which we currently have one. Elected committee members serve for a maximum term of three consecutive years and are subject to election annually at the AGM. The Committee nominates candidates for consideration at each AGM for the roles of Secretary, Treasurer and Publicity Officer. The role of Secretary and Treasurer can be held by the same person.

The elected and ex-officio members of the Branch Management Committee are the Trustees of the charity and are responsible for the Branch’s compliance with charity, employment and other relevant statutory requirements. They are responsible for ensuring that the charity is solvent and well-run and that it is delivering the charitable outcomes for the benefit of the public for which it has been set up. The Committee takes specific responsibility for the strategic direction of the charity, its premises and related services at 57 Moor Street, Branch finances, the terms and conditions of the employed staff and, where appropriate, fundraising.

In line with Charity Commission guidelines, training material is made available to newly appointed Committee members on their roles and responsibilities to supplement the online programme created by Samaritans Central Charity.

## The Director and Directorate

The Director of the branch is selected annually and may serve for a maximum of no more than three years. A formal appointment is made by the Samaritans Central Charity Trustee Board following consultation with every member of the Branch. The Director then selects a number of Deputy Directors to support her or him during the term of office.

The primary role of the Director is the management of the Branch, with special emphasis on the provision of high-quality and consistent care to those who contact Samaritans as well as support to volunteers who provide this care or who support the work of the Branch in other ways. In this role, the Director has absolute responsibility for the care of callers and volunteers. The posts of Director and Deputy Directors are unpaid.



# CHAIR'S REPORT

2015/16 has seen great success for the Coventry & District branch. The presentation to the branch of the Queen's Award for Voluntary Service recognised the outstanding teamwork that our volunteers demonstrate in supporting our callers. It's been an absolute pleasure to be Chair during this time.

I would like to acknowledge the tremendous work of Mary Wood who stepped down as chair in August 2015. Kitty Jakemen also had to step down as publicity officer and I would like to thank her for her hard work. However, the year has also seen some great additions to the committee – John Thompson and Chris Richardson at the beginning of the committee year and Laura Martin at November's Extraordinary General Meeting (EGM).

Governance in the charity sector has come under significant criticism in the press over the past 15 months, with numerous examples of what can go wrong when governance is not strong enough. The trustees have worked hard to exercise appropriate scrutiny over the running of the branch and our financial processes, and they are as robust as ever - ensuring that we are best placed to support our callers for the foreseeable future.

Committee discussion this year has focused on the strategic, particularly with the introduction of the new national charity strategy. In November 2015, the branch voted to remain an independent charity, affiliating with the Samaritans Central Charity. The branch is now completing the due diligence process



## The Queen's Award for Voluntary Service

ready for the transition in September 2017. The new changes will mean that we are better able to collectively deliver on our charitable aims nationally – an example of one way in which individual branches stand to benefit by working together with the central charity is the successful introduction of Free Call in September 2015. Since it was introduced we have seen the number of meaningful contacts go up 38%.

At the branch level, our shop continues to provide the majority of the income we need to run the branch and raised £36,722 over the fifteen months between January 2016 – March 2016). We are extremely grateful to the shop volunteers for all their hard work – we couldn't do what we do without them. Plans for the refurbishment were finalised with tenders sought at different stages. We now have final plans that we know are affordable.

The year has seen some challenges, in particular our falling volunteer numbers. This only heightens our gratitude towards our dedicated and enthusiastic volunteers and I would also like to take this opportunity to thank the trustees who are responsible for running our local charity so successful.

# FULFILLING THE MISSION

During the 15 month period between January 2015 and March 2016 we provided direct support to about 32000 people. About 28,000 phoned us or came to see us in person. The remaining 4000 contacted us by email or SMS (text) message. Very sadly 18% of those who contacted us were contemplating taking their own life.

## Our volunteers

During the period covered by this report, we received 389 enquiries from people interested in volunteering with us. 40 were selected to join our training programme and 19 have completed it so far.

As well as providing direct support to those who contact us, our volunteers carried out all the behind the scenes work needed to run our 24 hour service. This includes recruiting and training volunteers, publicising our services, financial management and general administration.

## Outreach

We helped a number of other organisations, including the mental health services, by contacting people they referred to us for support. We got in touch with 80 people in this way during 2015/16.. We also suggested that about 400 of the people who rang us might like to contact other organisations for help with specific problems.

We continued to visit local schools and colleges to raise awareness of the importance of emotional support to young people at difficult times in their lives.

We held displays about our work in many venues in Coventry and Warwickshire, including shopping centres and railway stations and Festivals where the high footfall enabled us to meet thousands of people and talk to those who needed to share their problems and worries.

We also provided specific help at Onley and Rye Hill Prisons in Warwickshire by training selected prisoners to become "Listeners" who can then provide peer support to their fellow inmates. We provide listeners with an intensive training course which is based on standard Samaritans training but which is adapted for use in the prison setting.

During the year these Listeners provided emotional support to other prisoners on almost 1000 occasions.



# DONATIONS AND OTHER SUPPORT

We gratefully acknowledge the donations and bequests received in 2015/16 from:

Volunteers of Coventry and District Samaritans  
Barclays Bank Match Funding  
C H Walker  
Catherine Melia  
Network Rail Staff, Westwood , Coventry  
Coventry & Warks NHS Partnership Trust staff  
Coventry and Warwickshire First Pro  
Coventry Spires University of the Third Age  
Earlsdon Festival  
Mr/s Harrison  
Arbury Inner Wheel  
Leamington Tangent Club  
M E Herdman  
E House  
R Harris

M Smith  
Norma  
North Leamington School  
Opinion Leader Research Ltd  
P W O'Brien  
R W Potter  
Rotary Club of Warwick  
S Robertson  
Something out of Nothing Theatre  
South Earlsdon Neighbourhood Association  
St John the Baptist Church, Coventry  
Chapelfields Community Choir  
The Oak  
The Saints Dramatic Society  
Trustees of the 29th May 1961 Charitable Trust

We also wish to thank all those who have donated items for sale in our charity shop, made donations to our funds through collecting tins or who otherwise wish to remain anonymous.

## Grants

We acknowledge with thanks the continued support we have received from Coventry City Council and Coventry and Rugby Clinical Commissioning Group who provided grants to us in 2015/16.

## Other support

We are most grateful to the Builders Merchants Federation who allow us to use their premises in Coventry, completely free of charge, for training our volunteers. This represents a very major saving to us.

# FINANCIAL REVIEW

Our Annual Accounts are prepared in compliance with the Statement of Recommended Practice (SORP). The year-end has changed from December 31<sup>st</sup> to March 31<sup>st</sup> to comply with Samaritans Central Office policy. These accounts are therefore for a 15 month period from 1<sup>st</sup> January 2015 to 31<sup>st</sup> March 2016. Comparisons are for a 12 month period, 1<sup>st</sup> January to 31<sup>st</sup> December 2014. For 2015/16 our total incoming resources were £67,854 (an increase on the previous year's income of £53,034) and total resources expended were £62,377 (an increase on the previous year's expenditure of £39,996).

## Statement on Public Benefit

In compiling this report the Trustees have had regard to the guidance on public benefit issued by the Charity Commission.

Samaritans services contribute to the achievement of a number of the charitable purposes in the Charities Act 2011. Those which apply most closely to our objectives are:

- ➔ the advancement of health or the saving of lives
- ➔ the relief of those in need, by reason of youth, age, ill-health, disability, financial hardship or other disadvantage

## Statement on Reserves

The charity holds reserves made up of:

- (a) up to one year's gross running expenses, in order to provide stability, meet the costs of maintaining our building and renewing equipment and to protect against the effects of a loss of income
- (b) specific finance to meet the cost of significant anticipated one-off expenditure. In 2015/16 this included £60,000 for planned building accessibility improvements which we aiming to complete in 2016/17.

## Independent Examiner

To maintain public confidence in the work of charities, charity law requires us to have an external independent scrutiny of our accounts.

Our independent examiner in 2015/16 was Mark McLean FCA, Baldwins (Coventry) Limited, Abbey House, Manor Road, Coventry, CV1 2FW.

# FINANCIAL STATEMENTS

## Independent Examiner's Report to the Trustees of Coventry and District Samaritans

I report on the accounts of the charity for the period ended 31<sup>st</sup> March 2016, which are set out on pages 14 to 20.

## Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act); and
- state whether particular matters have come to my attention.

## Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission.

An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

## Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
  - to keep accounting records in accordance with section 130 of the 2011 Act; and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act

have not been met; or

- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mark McLean FCA  
Baldwins (Coventry) Limited  
Abbey House  
Manor Road  
Coventry  
CV1 2FW

Date: 10<sup>th</sup> June 2016

## Statement of Financial Activities Period Ended 31 March 2016

		Unrestricted Funds 2015/16 £	Restricted Funds 2015/16 £	All Funds 2015/16 £	All Funds 2014 £
	Note				
<b>Income</b>					
Donations and Collections	2	16260		16260	10630
<i>Income from charitable activities</i>					
Operation of branch and shop	3	50926		50926	41460
Investment Income		668		668	944
<b>Total Income</b>		<b>67854</b>		<b>67854</b>	<b>53034</b>
<b>Expenditure</b>					
<i>Cost of raising funds</i>	4				
Operation of charity shop		8939		8939	4867
<i>Expenditure on charitable activities</i>					
Operation of branch and outreach		52890	548	53438	35129
<b>Total Expenditure</b>		<b>61829</b>	<b>548</b>	<b>62377</b>	<b>39996</b>
<b>Net income and net movement in funds for the period</b>		<b>6025</b>	<b>548</b>	<b>5477</b>	<b>13038</b>
<b>Reconciliation of funds</b>					
Total funds brought forward		114277	227596	341873	328835
Transfer of funds to general funds	10	1386	-1386		
<b>Total funds carried forward</b>		<b>121688</b>	<b>225662</b>	<b>347350</b>	<b>341873</b>

## Balance Sheet 31 March 2016

	Note	2015/16 £	2014 £
Fixed Assets			
Tangible Fixed Assets	6	239433	241645
		239433	241645
Current Assets			
Debtors	7	1650	2638
Cash at Bank and in Hand	8	115335	103563
		116985	106201
Current Liabilities			
Amounts falling due within one year	9	9068	5973
Net Current Assets		107917	100228
Net Assets		347350	341873

Represented by:			
General Fund	10	120302	114277
Restricted Fund	10	227048	227596
		347350	341873

Approved by the Board of Trustees and signed on its behalf by

Chair: Katie Everett

Dated: 26<sup>th</sup> May 2016

# Notes to the Accounts Period Ended 31 March 2016

## 1 Accounting policies

(a) The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)", Financial Reporting Standard for Smaller Entities (effective January 2015), the Charities Act 2011 and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

The charity has taken advantage of the following disclosure exemption in preparing these financial statements as permitted by FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland."  
- the requirements of Section 7 Statement of Cash Flows.

### (b) Fund Accounting

General Funds are unrestricted funds that are available for use, at the discretion of the trustees, in furtherance of the objectives of the charity and have not been designated for other purposes. Restricted Funds are funds that are to be used in accordance with specific restrictions imposed by donors or that have been raised by the charity for particular purposes. Costs relating to such funds are charged against specific funds.

### (c) Incoming Resources

All incoming resources are included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income, there is a reasonable certainty of receipt and the amount can be quantified with reasonable accuracy. The following specific policies apply to categories of income:

**Donations/ Collections** - These are accounted for when received.

**Legacies** - Entitlement is the earlier of the charity receiving the final estate accounts or the legacy being received

**Grants** - Capital grants are accounted for as income in the SOFA on receipt. Grants related to performance and specific deliverables are accounted for as the charity earns the right to consideration by its performance.

**Other Funding Raised** - Takings from the charity's shop and amounts raised by activities organised by Coventry and District Samaritans are recorded gross as income on receipt by the charity

### (d) Resources Expended

All expenditure is accounted for on the accruals basis and has been classified under headings that aggregate all costs that relate to that category.

**Cost of Generating Funds** - These are costs directly attributable to generating funds by way of Donations, Collections, Fund Raising and Shop Sales. A proportion of Premises costs are included (see Support Costs below).

**Governance Costs** - Governance Costs are the costs associated with the governance arrangements of the charity, which relate to the general running of the charity as opposed to those costs associated with fundraising or charitable activities.

**Support Costs** - Support costs comprise the cost of activities such as management, financial, administrative and IT, together with common services, office accommodation and communication costs. A portion of the Premises costs has been apportioned to Shop Operating Costs based on the square footage of the building used by the shop. Of the 2067 square foot of floor space, 649 is used by the shop (31%).

**Depreciation** - Depreciation is included in support costs. Assets purchased out of unrestricted funds are depreciated at an annual rate of 15 per cent of net book value. Those purchased out of restricted funds (other than freehold property) are depreciated on a straight line basis at 15%.

No depreciation is provided on freehold property as this is considered by the trustees to have a value in excess of its book value and the cost of maintaining the property is reflected in the annual charge to the statement of financial activities. Any depreciation would therefore be immaterial.

**Director** - Reference is made within the Statement of Financial Activities to 'Director's Expenses'. The term 'Director' is an honorary title given to the senior trustee who is responsible for directing the charity. The term does not infer that Coventry and District Samaritans is incorporated as a limited company.

## 2 Donations and collections

### 2a Volunteer Expenses and Donations

Coventry & District Samaritans reimburses volunteers for travel expenses for journeys between their home and the branch office in Earlsdon, Coventry as well as other journeys for the benefit of the charity. Local travel expenses are based on the mileage between their homes and Earlsdon and on mileage rates approved by HM Revenue and Customs. Some volunteers donate (refund) these travel expenses back to the charity and where eligible a claim is raised against HMRC for tax paid by the volunteers in accordance with the Gift Aid regulations. Gift Aid is also claimed against other donations where possible.

<b>2b Volunteer Expenses</b>	<u>2015/16</u> Unrestricted Funds	<u>2015/16</u> Restricted Funds	<u>2014</u>
Expenses Paid for journeys between home and the Earlsdon Office	9617		6500
Other Volunteer Expenses	5102		3316
<b>Volunteer Expenses</b>	<u>14719</u>		<u>9816</u>

### 2c Donations and Collections

Donations by Volunteers	2887		4220
Other Donations and Collections	10983		5146
Tax refundable by HMRC in respect of Gift Aid Donations and Collections	2390		1264
	<u>16260</u>		<u>10630</u>

## 3 Income from Charitable Activities

<b>3a Public Body Grants</b>	<b>Income 2015/16</b>	<b>Income 2014</b>
Coventry City Council	4282	1730
Coventry and Rugby Clinical Commissioning Group (Formerly NHS Coventry)	2884	5498
	<u>7166</u>	<u>7228</u>

<b>3b Grants Other</b>	<b>Unrestricted Funds 2015/16</b>	<b>Restricted Funds 2015/16</b>	<b>All Funds 2015/16</b>	<b>All funds 2014</b>
G4S Ltd	4034		4034	2488
HM Prison Service	2632		2632	1044
	<u>6666</u>		<u>6666</u>	<u>3532</u>

### 3c Shop

The Charity's shop 2015/16 gross proceeds were £36,722 less costs of £8,939, resulting in net income of £27,783. (2014 gross proceeds were £30,260, costs £4,867 and net income £25,393).

### 3d Other fundraising activities

The income from the raffle is included in the income from the charitable activities (£372)

## 4 Cost of raising funds

### 4a Apportionment of Support Costs

Premises Costs are apportioned between Cost of Generating Funds and Support Costs based on floor area occupied by the shop (including storage area) as a percentage of the total floor area.

The percentage is calculated as follows:

Total Floor Area - 57 Moor Street Coventry	2067
Area utilised by shop and for shop storage	649
Shop Area as a percentage of Total	31%

	<u>2015/16</u>	<u>2014</u>
Total Premises Costs	16934	8475
Shop and shop storage area 31%	5250	2628
Other Areas	11684	5848

## 5 Expenditure on Charitable Activities

### 5a Detailed breakdown of operational and governance costs:

	<u>2015/16</u>	<u>2014</u>
Telephone	5130	3594
Advertising and Publicity	2525	1216
Outreach (Prison Listening Scheme)	3410	2623
Volunteer Expenses	14720	9816
Training Costs	112	8
Regional and National Conference Costs	1446	736
BAF/BREF	5463	5262
Printing, postage and stationery	3494	1335
Computer	1267	427
Premises costs	11684	5847
Depreciation	2978	3302
AGM and local conference costs	553	449
Director's expenses	356	226
Independent Examiner's Fee	300	288
	<u>53438</u>	<u>35129</u>

Ultimate Controlling Party:

Coventry and District Samaritans are controlled by a committee consisting of the boards of trustees jointly

No trustees have received any remuneration during 2014 or 2015/16

## 6 Tangible Fixed Assets

	Total	Freehold Property	Central Heating Boiler	Fire Alarm System	CCTV System	Furniture and Office Equipment
Written down value 31 December 2014	241646	225000	0	660	1061	14924
Additions for the year	766	0	0	0	0	766
Depreciation for the year	-2978	0	-0	-398	-227	-2353
Written down value 31 March 2016	239433	225000	0	262	834	13337

The Freehold Property at 57 Moor Street Coventry has been included on the Branch Balance Sheet at a valuation of £225,000 provided in March 2008 by Cartwright Marston Limited, Chartered Surveyors and Valuers. The property is owned and used by Coventry & District Samaritans although the Samaritans Central Office currently holds the legal title to the property as Custodian trustee. The value of the premises are included in restricted reserve funds rather than in general reserves.

## 7 Debtors - Due within one year

	2015/16	2014
	£	£
Prepayments	965	508
Unpaid Sales	685	249
Other Debtors	0	1881
	1650	2638

## 8 Cash at Bank and in Hand

	2015/16	2014
	£	£
Cash at Bank - Zero Notice Deposit Account CAF Cash	509	140
Cash at Bank - 1 month Notice Deposit Account CAF Platinum	0	0
Cash at Bank – Zero Notice Charity Deposit Account Virgin	66960	66296
Cash at Bank - Deposit Account HSBC	3304	13874
Cash at Bank – Current Account HSBC	2890	2356
Cash at Bank – Current Account Nat West	41642	20867
Cash in Hand – Shop	30	30
	115335	103563

## 9 Creditors: amounts falling due within one year

	2015/16	2014
	£	£
Accruals	300	294
Grants received in advance	0	0
Unpaid Supplier Invoices	3325	1112
Branch Affiliation Fee/Equalisation Fund	5443	4567
	9068	5973

## 10 Description of Reserves

(a) General Fund Funds held available for the ordinary purposes of the charity.

Restricted Funds (Other) These funds represent a number of donations received which carry specific restrictions imposed by the donor. Samaritans Central Office has confirmed unspent funds from the NOMS grant can now be released to general funds

### (b) Reconciliation of Reserves

	<b>Unrestricted General Fund</b>	<b>Restricted Other Funds</b>
Balance 31st December 2014	114277	227596
Income	65222	2632
Expenditure	-60398	-1979
Balance 31st March 2016	119101	228249

#### Represented By:

	<b>General Fund</b>	<b>Restricted Fund</b>	<b>All Funds</b>
Fixed Assets	13771	225662	239433
Current Assets	116985		116985
Current Liabilities	-9068		-9068
	121688	225662	347350





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Administration

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[www.samaritans.org/branches/coventry](http://www.samaritans.org/branches/coventry)

Samaritans founded in 1953 by Prebendary Dr. Chad Varah CH CBE  
Registered Charity Number 244646