



SAMARITANS

➤ Supporting Vulnerable People – The Written Word

Course Outline

Increasingly, organisations' people and teams need to respond effectively and appropriately via the written word, such as via online chat or email.

Led by an expert Samaritans facilitator and using a variety of tools to encourage interaction and group learning, **Supporting Vulnerable People – The Written Word** is a 3-hour course, facilitated course (available online or in-person) that is highly beneficial to organisations where staff have written contact with vulnerable customers or service users on a daily basis.

Book now

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Samaritans is a registered charity

