



Samaritans Training &
Engagement Programmes

SAMARITANS

➤ Conversations with Vulnerable People

One Day Course Outline

Anyone who has contact with vulnerable customers, work in frontline roles or respond to people who use services, can benefit from our **Conversations with Vulnerable People** course, which equips people with the skills and confidence to have supportive and effective conversations with vulnerable people.

Led by an expert Samaritans facilitator and using a variety of tools to encourage interaction and group learning, **Conversations with Vulnerable People** is a one-day course (available online or in-person).

Book now

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Samaritans is a registered charity

