

# Christmas is an important time...



Dear Friend,

Welcome to the Samaritans Cards and Gifts Catalogue for 2009.

In this year's catalogue, I hope you will find a brand new range of specially designed Christmas cards and some inspired gifts suitable for family, friends or even yourself. And don't forget, with every purchase that you make, you will be supporting the unique work of Samaritans.

For most people, Christmas is a time for family, celebrating with friends and looking forward to the New Year, but for thousands of people, the festive period will be an anxious time when they struggle to cope with their emotions and feel utterly alone – it could be the first Christmas after the loss of a loved one, or the prospect of facing the holidays without the children, after divorce or separation.

**Whatever the reason, we need to be there for every person who will call us this Christmas. We expect to receive one call every six seconds over the festive period and we need to ensure that we are there to help.**

Don't delay in placing your order. **If we receive your order by the 19th October, you will receive a mystery free gift worth over £5.00.** If you spend over £30.00 you will be able to buy our delicious Prestat chocolate buttons for just £3.99. If you spend over £50.00 you will get your postage free of charge. Other great offers can be found on pages 8, 14 and 15.

You may be interested to know that we print our cards on Forest Stewardship Council (FSC) certified card. The Council was set up to protect ancient forests around the world. If you would like to read about how our cards are produced, please see page 16.

**The last order date for guaranteed delivery before Christmas is 11th December, but please do try to order your products earlier than this, as we do run out of stock as we approach Christmas.**

I do hope you have a merry Christmas and a peaceful New Year.

Jayne Johnson  
Supporter Care Manager

## How to order

Telephone: 01736 33 69 91

Monday to Friday 9am - 5pm

Post your order form and payment to:

Samaritans, Long Rock, PENZANCE TR93 0SA

Online: [www.samaritans.org/christmas](http://www.samaritans.org/christmas)

## The acknowledgement on the back of each Christmas card reads:

'Sold in aid of Samaritans. Samaritans is available 24 hours a day to provide confidential emotional support to anyone experiencing feelings of distress or despair. Our volunteers provide this vital service 7 days a week, 365 days a year. Registered Charity No. 219432'

## Learning more about Samaritans

If you would like any other information about Samaritans or about other ways that you can help us, please call 08709 00 00 32 or visit our website at [www.samaritans.org](http://www.samaritans.org)



SA57

Samaritans

Slim Diary 2010

Black, week-to-view  
format

8.4 x 17 cm

£3.50 per diary

Don't miss your favourite designs **order now!**

## How to Order

### General

Please complete the order form opposite and then on the next page check your address and fill in your payment details.

### By Telephone: 01736 33 69 91

Simply call our friendly Customer Service Team on 01736 33 69 91 to place your order.

Your call will be answered in person between 9am and 5pm Monday to Friday, extended hours from 5th October to 11th December - 8am to 6pm Monday to Friday. Out of these hours you can place your order by leaving your details on our automated answer machine. Don't forget to have your credit or debit card ready!

### By Fax: 01736 36 46 36

You can fax your completed order form to our Customer Service Team on 01736 36 46 36.

### Online: [www.samaritans.org/christmas](http://www.samaritans.org/christmas)

Go to our website and place your order there.

### Post

Please complete your order details on the order form. Cheques or Postal Orders should be made payable to Samaritan Enterprises Ltd. Please write your name and address on the back of the cheque. If paying by credit or debit card, complete the appropriate section. Please send your order form, together with payment, to us at:

**Samaritans, Long Rock, Penzance, TR93 0SA**

## Delivery

### Time Allowance

Please allow 7-10 days for delivery.

### Last Order Date

Last order date for guaranteed Christmas delivery is Friday 11th December 2009.

### Postage & Packing

This rate is to cover the cost of picking and packaging your order as well as postage.

UK	Order up to £10.00 = £2.95	Order between £10.01 - £25.00 = £4.95
	Order between £25.01 - £50.00 = £6.49	Order over £50.00 = FREE

### SPECIAL OFFER

Order before the 19th of October and claim a **FREE** mystery gift!

### Overseas Postage & Packing

Europe	£8.50	Rest of World	£14.50 (plus 25% of total goods)
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All items in this catalogue are sold by Samaritan Enterprises Ltd., which is wholly owned by, and covenants 100% of its profits to, Samaritans. Registered Charity Number 219432

### Learning more about Samaritans

If you would like future catalogues, printed newsletters, information mailings, email newsletters, information on volunteering or any other information about Samaritans and ways that you can help us, please call 08709 00 00 32, email [supportercare@samaritans.org](mailto:supportercare@samaritans.org) or visit our website at [www.samaritans.org](http://www.samaritans.org)

Code	Description	Qty	Item Price	Total

## SPECIAL OFFERS SPECIAL OFFERS SPECIAL OFFERS

	Yes, I have ordered £30 or more and would like to receive, for the special price of £3.99, a pack of:			
SA29	Prestat Arriba Milk Chocolate Buttons	<input type="checkbox"/> please tick	1	£3.99
SA30	Prestat Sao Tome Dark Chocolate Buttons	<input type="checkbox"/> please tick	1	£3.99
SA47	Yes, I would like to order the Recipe/Card Organiser File and Pestle and Mortar for just £21.00	<input type="checkbox"/> please tick	1	£21.00
SA55	Yes, I have ordered three of the Seed Mats and would like to receive the 4th free	<input type="checkbox"/> please tick	1	FREE
	Yes, I have ordered before the 19th of October and would like my free mystery gift	<input type="checkbox"/> please tick	1	FREE

<p><b>SPECIAL OFFER</b></p> <p>Order over £30 of products from this catalogue and receive one pack of chocolate buttons (see page 9, codes SA29 and SA30) worth £5.85 for a special price. Simply tick the blue box above and add £3.99 to your order. (Limited to one pack per order.)</p>	<b>SUBTOTAL</b>	
	<b>POSTAGE &amp; PACKING</b> SEE DETAILS ON PAGE 16	
	<b>ANY DONATION GRATEFULLY RECEIVED</b> 100% DIRECT TO SAMARITANS. THANK YOU	
	<b>TOTAL</b>	

Please fill in your details overleaf >

If you need any additional space for your order, please attach extra paper giving the code, description, quantity, price and total order cost.

Thank you.

If undelivered, please return to:  
 Samaritans  
 The Upper Mill, Kingston Rd,  
 Ewell, Surrey, KT17 2AF



## Your Details

# SAMARITANS

### Delivery Address (If different from above pre-printed address)

Mr / Mrs / Miss / Other                      Initials                      Surname

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Address

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Postcode

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Daytime Tel.

Email

Additional Postage Instructions \_\_\_\_\_

### Your Credit / Debit Card Details

Name (as written on your card)

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Billing Address (If different from pre-printed address)

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Postcode

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TOTAL PAYMENT   
 (as order overleaf)



Payment by cheque  
 Make your cheque or postal order payable to Samaritan Enterprises Ltd.

Payments  
 All payments must be in £ Sterling. Cheques should be drawn on a UK bank account.  
 International Money Orders in £ Sterling are also accepted.

Please send your order form, together with payment, to us at:  
**Samaritans, Long Rock, Penzance, TR93 0SA or fax to 01736 36 46 36**



FOR OFFICE USE ONLY	
DATE RECEIVED	ORDER NUMBER

Card Number

Start Date  /       Expiry Date  /       Issue No. (Switch/Maestro Only)

Security Code       Your Signature \_\_\_\_\_