

SAMARITANS IRELAND

(A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL)

DIRECTORS' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31st MARCH 2021

SAMARITANS IRELAND

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SAMARITANS IRELAND

REFERENCE AND ADMINISTRATION

Full name of charity: Samaritans Ireland

Registered office & correspondence address: 4-5 Usher's Court, Usher's Quay, Dublin 8, Ireland.

Company registration number: 450409

Registered Charity number: 20033668

CHY number: CHY11880

Board members serving 2020/21: Eleanor Farrell (Chairperson)
Karl Flood
Graeme Danton (Appointed 13.09.2020)
Daire Ó Criodáin
Alan Heron (Appointed 11.06.2020)
Clare Skelly
Jane Trenaman (Appointed 13.09.2020)
Deirdre Walsh
Rory Fitzgerald (Appointed 11.06.2020)
Eimhín Ní Mhuircheartaigh (Appointed 13.09.2020)
Pamela James (Resigned 13.09.2020)
Barry Rojack (Resigned 13.09.2020)

Company Secretary: Karl Flood

Principal Banker: Bank of Ireland, College Green, Dublin 2, Ireland.

Principal Solicitors: Mason Hayes & Curran
South Bank House, Barrow Street, Grand Canal, Dublin, Ireland.

Independent Auditors: PKF O'Connor, Leddy & Holmes Limited
Century House, Harold's Cross Road, Dublin 6W, Ireland.

Insurance Brokers: Kindlon Insurance Ltd
110 Longboat Quay South, Dublin 2, Ireland.

SAMARITANS IRELAND

1. DIRECTORS' REPORT

The members of the Board hereby present their report and the audited financial statements for the year ended 31st March 2021.

These documents are prepared in accordance with the Companies Act 2014 and, voluntarily in the absence of statutory reporting standards for charities in Ireland, in accordance with international best practice (Statement of Recommended Practice in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 effective 2015) as recommended by the Charities Regulatory Authority. The Directors' Report contains the information required to be provided in the Trustee's Annual Report under the Statements of Recommended Practice guidelines.

1.1. Structure, Governance and Management

Samaritans Ireland is an Irish registered company limited by guarantee and without a share capital. It was incorporated on 7 December 2007 and is governed by a memorandum and articles of association. Amendments to the memorandum and articles were adopted at an extraordinary general meeting of the charity held on 20 February 2013, the principal purpose of the revisions being to devolve a greater degree of day-to-day control in the running of the charity to representatives appointed from branches in the Irish Region.

The sole voting member of the charity is Samaritans, a company limited by guarantee registered in England and Wales with company number 757372, and a charity registered in England and Wales (charity registered number 219432) and in Scotland (Scottish charity number SC040604) ("the Central Charity").

- Samaritans Ireland is one of the registered charities who have voluntarily elected to adopt best practice standards in financial reporting;
- Samaritans Ireland is committed to the standards outlined in the Governance Code and has commenced the adoption of the code; and
- Samaritans Ireland recognises Boardmatch Ireland's Transparency Scale and meets its "A" standard.

1.2. Executive Management

The Executive Director - Ireland, is responsible for the implementation of Samaritans strategy in Ireland and to support the work of Samaritans volunteers via the Irish branch network.

The Executive Director is assisted by seven fulltime and three part-time staff based in Samaritans Ireland Nations office, Dublin and Belfast. The staff in Ireland are supported by the Executive Leadership Team and staff of the Central Charity based in Ewell in England.

1.3. Internal Control and Risk Management

The Board has overall responsibility for the system of internal control for the charity.

The Audit and Risk Committee of the Central Charity reviews risks associated with the Samaritans organisation on a group-wide basis, and the consolidated financial statements of Samaritans are available from Companies House in the UK.

The Directors' Report and Financial Statements of Samaritans Ireland are filed within the required timeframe for filing of financial statements and are available from the Companies Registration Office in Dublin.

The Board of Samaritans Ireland also ensures that the charity is in compliance with the Charities Acts.

SAMARITANS IRELAND

DIRECTORS' REPORT

1.3.1 Operational Continuity during Covid 19

The challenge faced by Samaritans Ireland has been that of keeping our branches open, and our communication supports available for our callers. Branches, volunteers, and staff have worked tirelessly to ensure our service remains available while at the same time protecting the health and safety of our volunteers and staff. We have worked alongside the HSE, NOSP, NHS and PHA to ensure our service is classed as essential while adhering to all HSE Covid 19 guidelines on self-isolation, cocooning, shielding and hygiene. Volunteers have taken on additional shifts and staff have worked over and above their contractual hours in order to support the branches in any way possible. The Board of Samaritans Ireland is extremely grateful for everyone's help and dedication in keeping our branches open.

1.4. Objectives and Activities

1.4.1 Objectives

Samaritans Ireland's main objectives are:

- To support the activities of Samaritans branches in the Republic of Ireland and Northern Ireland in fulfilling their mission of being available 24 hours a day to provide confidential emotional support for people who are experiencing feelings of emotional distress or despair including those that may lead to suicide;
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and
- To support the Company, Samaritans, registered in England and Wales with company number 757372, registered charity number 219432.

1.4.2 Principal Activities

Samaritans Ireland principal activities include the following:

- Managing and developing the 24-hour helpline network in the Republic of Ireland;
- Improving accessibility to Samaritans services in Northern Ireland and the Republic of Ireland;
- Liaising with statutory bodies in Northern Ireland and the Republic of Ireland on behalf of the charity;
- Handling media, public affairs and general information enquiries and actively promoting the Samaritans media guidelines;
- Implementing the research policy and best practice standards generated by the Central Charity;
- Raising awareness and understanding of Samaritans services throughout Northern Ireland and the Republic of Ireland via a communications campaign supported by both the Central Charity and statutory agencies;
- Developing partnerships with related agencies, voluntary groups and statutory bodies to better implement Samaritans strategic objectives and improve our service for 'callers';
- Supporting the work of Samaritans branches network in Northern Ireland and the Republic of Ireland;
- Supporting the work of Samaritans Listener Scheme in prisons; and
- Providing governance for Festival group.

1.5. Mission and Values

Samaritans' **Vision** is that fewer people die by suicide.

Samaritans' **Mission** is to make sure there's someone there for anyone who needs someone.

SAMARITANS IRELAND

DIRECTORS' REPORT

Every year, Samaritans' volunteers spend over one million hours answering calls for help via our unique 24-hour listening service, email, letter, face-to-face. We give people ways to cope and the skills to be there for others. We want to encourage, promote and celebrate those moments of connection between people that can protect and even save lives. To do this, we're working in schools, prisons, workplaces and communities, and in partnership with organisations like Irish Rail. We campaign to make suicide prevention a national and local priority. Our staff and volunteers run nationwide and community campaigns to raise awareness and influence decision-makers.

We are committed in the following **Values**:

- **Listening**, because exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.
- **Confidentiality**, because if people feel safe, they are more likely to be open about their feelings.
- **People making their own decisions**, wherever possible, because we believe that people have the right to find their own solution and telling people what to do takes responsibility away from them.
- **Being non-judgmental**, because we want people to be able to talk to us without fear of prejudice or rejection.
- **Human Contact** because giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

1.6. 2015-2021 Strategy: Working together to reduce suicide

The current strategy was a step-by-step development process with Council of Samaritans which commenced in January 2013 and was approved by the Central Charity Board of Trustees in November 2014 after Council endorsed it at September Council. By improving the way we work together we keep our focus on people struggling to cope, so we can always be here when they need us.

The strategy sets out four key areas for improvement:

- **Service** – improve the quality and consistency of our service
- **Access** – improve access to Samaritans service
- **Influence** – have stronger and more effective external influence and connections
- **Evidence** – improve collection and application of evidence

Samaritans has now commenced the development of a new organisational strategy to be ready for launch in 2022.

1.7. Samaritans Federated Structure

There are 201 Samaritans branches operating in the Republic of Ireland, the United Kingdom, the Channel Islands and the Isle of Man. Samaritans branches are independent charities operating within a federated structure; their finances are not consolidated.

Samaritans Ireland is part of the Central Charity and together we provide services to our branch network such as Branch Property queries, Communications, Data Protection guidance, Fund Raising support, Finance, Operations, IT, Knowledge/Research, Policy, Procurement, Quality of Service, Risk Management, Service Development, Service Support and Volunteering matters.

SAMARITANS IRELAND

DIRECTORS' REPORT

Samaritans Ireland supports the work of the following branches:

Northern Ireland	Republic of Ireland
Ballymena	Athlone and Midlands
Bangor	Cork
Belfast	Drogheda and North East
Coleraine	Dublin
Craigavon	East Coast
Derry	Ennis and Clare
Newry	Galway
Omagh	Kerry
	Kilkenny and Carlow
	Limerick and Tipperary
	Newbridge and Kildare
	Sligo
	Waterford and South East

The attached accounts are Samaritans Ireland only. They do not include the financial results of the branches, all of which are separately constituted charitable organisations.

1.8. Achievements, performance and plans for the future

In the Republic of Ireland:

- Volunteers and staff demonstrated remarkable commitment to ensure the helpline **remained open 24/7** throughout the coronavirus pandemic, ensuring branches were a safe place to carry out duties.
- We extended our work with the **Government of Ireland's Emigrant Support Programme** to provide 24-hour freephone access to our helpline in Ireland for Irish Diaspora living in Canada and Australia. This is following a successful pilot in United Arab Emirates, China, Hong Kong and Poland.
- We continued to work closely with the Irish Prison Service in supporting our **Listener Scheme** to all prisons. This included the recruitment of a Prison Lead Officer, a new role for Samaritans Ireland.
- We saw increased use of the email jo@samaritans.ie. This **ring-fences all emails** within RoI to comply with safeguarding legislation.
- We delivered **training** to a range of regulatory, statutory and State agencies, ensuring those who face people in difficult situations remember to support themselves. This was moved online to accommodate coronavirus restrictions.
- We worked closely with **NOSP and the HSE** in supporting the implementation of *Connecting for Life*.
- We ran several high-profile **awareness campaigns** with ongoing support from Iarnród Éireann with the allocation of media space at various locations (to the value of over €300,000).
- We continued our partnership with the GAA.
- We marked the **Longest Night** of the year with landmarks across the country lighting up green on December 21st to show callers we're here for them during their darkest hours.
- We undertook research on **self-harm** through a lived-experience online survey of 132 individuals across Ireland.
- Six different helplines diverted into Samaritans when their lines close after hours, including **ALONE** who joined in 2020.

In Northern Ireland:

- Volunteers and staff demonstrated remarkable commitment to ensure the helpline **remained open 24/7** throughout the coronavirus pandemic, ensuring branches were a safe place to carry out duties from.
- We worked in **partnership** with the Public Health Agency (PHA) delivering information sessions to media groups, students, clergy and other interested groups focussing on our **Media Guidelines**.

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DIRECTORS' REPORT

- We work as part of Helplines Network NI which is a membership-led organisation consisting of over 30 different helplines operating across Northern Ireland.
- We marked the **Longest Night** of the year with landmarks across NI lighting up on December 21st to show callers we are there for them during their darkest hours.
- We continued our partnership with a **Trust** to further respond to the crisis of suicide within NI. This has resulted in crucial research being undertaken with Ulster University, and the development of a Samaritans NI Regional Plan which will complement the overall Samaritans strategy development process.
- We undertook research on **self-harm** through a lived-experience online survey of 132 individuals across Ireland.
- We continued our partnership with the GAA.
- We continued to work alongside the Northern Ireland Prison Service in supporting the **Listener Scheme**.
- We piloted a new **online chat** service, with branches in Ballymena, Bangor and Belfast among those chosen to test it. The service is the newest means by which callers can access support from a volunteer, reaching those who may find it difficult to speak on the phone.
- We ran several high-profile awareness campaigns with ongoing support from Exterion Media (UK).

In 2021/2022 we will implement a new Governance and Structure framework for Samaritans Ireland which will include a Samaritans Ireland Plan incorporating both the Republic of Ireland and Northern Ireland.

The Governance review will include a review of financial plans for the spending of surplus unrestricted funds through allocation to viable suitable projects as identified by the Board to further the new Strategy and Missions of Samaritans Ireland.

All of this work by our staff team is done in partnership with the Ireland region, the 21 branches, and Festival, whose 2,000 listening and support volunteers give so freely of their time. The service would not be possible without their efforts, and we are sincerely grateful to each and every one of them.

1.9. Financial Review

1.9.1 Results for the year

The financial results for the year ended 31st March 2021 are shown in the Statement of Financial Activities on page 13. The company recorded a surplus of €816,618 (2020: surplus €101,499) for the year.

The Board is satisfied with the results for the year.

1.9.2 Income Generation

Samaritans Ireland received total income of €1,994,230 (2020: €1,160,506) in the year ended 31st March 2021. Income may be analysed by source as follows:

	2021	2020
Statutory	33%	55%
Individual and Corporate Donations	8%	9%
Trusts, Foundations and Legacies	<u>59%</u>	<u>36%</u>
	100%	100%

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DIRECTORS' REPORT

1.9.3 Expenditure

Total expenditure by Samaritans Ireland amounted to €1,177,612 (2020: €1,058,724). Of the organisation's expenditure 89% was spent on direct charitable activities and 1% on governance. Support costs allocated to direct charitable activities are detailed in note 4 to the financial statement in line with requirements under Charities SORP (FRS 102).

The Board would like to acknowledge the positive funding relationships it enjoys with the National Office for Suicide Prevention of the Health Service Executive, Government Departments and agencies, companies, trusts and foundations, individual donors and its many supporters amongst the public at large. We would also like to acknowledge the many individuals and companies that have offered their expertise on a pro bono basis.

1.9.4 Reserve Policy

In accordance with recommended best practice, each charity should have a reserve policy. This policy is concerned with how much 'free' (or unallocated) reserves a charity retains.

This excludes the following:

- Restricted funds
- Designated funds
- Income funds that could only be realised by disposing of fixed assets held for charity use.

The Board of Samaritans Ireland has the responsibility for establishing an appropriate Reserve Policy. Having reviewed the reserves of the charity, the policy of the Board is to retain sufficient reserves to ensure the continuity of operations and to absorb periodic setbacks, while committing the maximum amount available for the provision of services. The unrestricted reserves at the year-end are considerably higher than required by the policy, as a result of the receipt of two recent significant legacies. The Board is currently evaluating proposals for the spend of these legacies in line with the Samaritans Ireland strategy.

1.9.5 Investment Policy

It is the policy of the Board that all funds not immediately required for operational purposes should be invested in fixed term interest bearing deposits, maintained with reputable financial institutions.

1.10. Post balance sheet events

There have been no significant events affecting the company since the balance sheet date.

1.11. Accounting Records

The Directors believe that they have complied with the requirements of Section 281 to 285 of the Companies Act 2014, with regard to the keeping of accounting records, the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The company's accounting records are maintained at 4 -5 Usher's Court, Usher's Quay, Dublin 8.

1.12. Auditors

The auditors, PKF O'Connor, Leddy and Holmes Limited continue in office in accordance with Section 383 (2) of the Companies Act 2014.

SAMARITANS IRELAND

DIRECTORS' REPORT

1.13. Statement of responsibilities of members of the Board in respect of the financial statements

The Directors are responsible for preparing the Directors' Report and the financial statements in accordance with Irish Law and regulation.

Irish Company Law requires the Directors to prepare financial statements for each financial year. Under the law, the Directors have elected to prepare the financial statements in accordance with Irish Generally Accepted Accounting Practice in Ireland, including SORP Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and promulgated by the Institute of Chartered Accountants in Ireland and Irish Law.

Under Company Law, the Directors must not approve financial statements unless they are satisfied that they give a true and fair value of the assets, liabilities and financial position of the Company for the financial year end date of the Statement of Financial Activities of the company for that financial year and otherwise comply with the Companies Act 2014.

In preparing these financial statements, the Directors are required to:

- select suitable accounting policies for the Company financial statements and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for ensuring that the Company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the Company, enable at any time the assets, liabilities, financial position and Statement of Financial Activities of the Company to be determined with reasonable accuracy, enable them to ensure that the financial statements and Directors' Report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement on relevant audit information:

Each of the persons who are Directors at the time when this Directors' Report is approved has confirmed that so far as the Director is aware, there is no relevant audit information of which the Company's auditors are unaware; and the Director has taken all the steps that ought to have been taken as a Director in order to be aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

On behalf of the board

DocuSigned by:

Eleanor Farrell

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Eleanor Farrell

Director

DocuSigned by:

Clare Skelly

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Clare Skelly

Director

Date: 17th June 2021

SAMARITANS IRELAND

INDEPENDENT AUDITOR'S REPORT

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

We have audited the financial statements of Samaritans Ireland (the 'Company') for the year ended 31st March 2021, which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is Irish law and Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

This report is made solely to the Company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the Company's affairs as at 31st March 2021 and of its surplus for the year then ended;
- have been properly prepared in accordance with Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

SAMARITANS IRELAND

INDEPENDENT AUDITOR'S REPORT

Other information

The directors are responsible for the other information. The other information comprises the information included in the Annual report, other than the financial statements and our Auditors' report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2014

Based solely on the work undertaken in the course of the audit, we report that:

- in our opinion, the information given in the Directors' Report is consistent with the financial statements; and
- in our opinion, the Directors' Report has been prepared in accordance with applicable legal requirements.

We have obtained all the information and explanations which we consider necessary for the purposes of our audit. In our opinion the accounting records of the Company were sufficient to permit the financial statements to be readily and properly audited, and the financial statements are in agreement with the accounting records.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' Report.

The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not made. We have nothing to report in this regard.

Respective responsibilities

Responsibilities of directors for the financial statements

As explained more fully in the directors' responsibilities statement, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

SAMARITANS IRELAND

INDEPENDENT AUDITOR'S REPORT

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at: [https://www.iaasa.ie/Publications/ISA-700-\(Ireland\)](https://www.iaasa.ie/Publications/ISA-700-(Ireland)). This description forms part of our auditor's report.

Keith Doyle

for and on behalf of

PKF O'Connor, Leddy & Holmes Limited

Statutory Audit Firm
Century House
Harold's Cross Road
Dublin 6W

Date: 17th June 2021

SAMARITANS IRELANDSTATEMENT OF FINANCIAL ACTIVITIES
for the year ended 31st March 2021

	Note	Unrestricted funds €	Restricted funds €	Total 2021 €	Total 2020 €
Income and Endowment from:					
Donations and legacies		905,176	-	905,176	114,263
Charitable activities		243,928	845,126	1,089,054	1,046,243
Total Income	2	1,149,104	845,126	1,994,230	1,160,506
Expenditure:					
Raising funds		1,020	-	1,020	1,019
Charitable activities		220,045	830,152	1,050,197	916,056
National network telephone and maintenance		126,395	-	126,395	141,649
Total Expenditure	3	347,460	830,152	1,177,612	1,058,724
Net Income		801,644	14,974	816,618	101,782
Other gains/(losses) on investment		-	-	-	(283)
Net movement in funds		801,644	14,974	816,618	101,499
Reconciliation of funds:					
Total funds brought forward		233,674	566,369	800,043	698,544
Total funds carried forward		1,035,318	581,343	1,616,661	800,043

The statement of financial activities includes all gains and losses recognised in the financial years.
All of the above results are derived from continuing activities.
The Surplus for the year for Companies Act purposes was €816,618 (2020: surplus €101,782).

On behalf of the board

DocuSigned by:
Eleanor Farrell
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Eleanor Farrell
Director

DocuSigned by:
Clare Skelly
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Clare Skelly
Director

Date: 17th June 2021

SAMARITANS IRELAND**BALANCE SHEET***for the year ended 31st March 2021*

	<i>Note</i>	2021	2020
		€	€
Fixed Assets			
Tangible assets	7	1,653	3,284
Investment	8	-	-
		1,653	3,284
Current Assets			
Debtors	9	9,143	26,518
Cash at bank and in hand	10	1,651,946	851,049
		1,661,089	877,567
Creditors: Amounts falling due within one year	11	(46,081)	(80,808)
Net Current Assets		1,615,008	796,759
Total Net Assets		1,616,661	800,043
The Funds of the Charity:			
Unrestricted funds	12, 13 & 17	1,035,318	233,674
Restricted income funds	12, 13 & 17	581,343	566,369
Total Charity Funds		1,616,661	800,043

The Financial Statements were approved and authorised for use by the board. The notes on pages 16 to 27 form part of the Financial Statements.

On behalf of the board

DocuSigned by:

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Eleanor Farrell
 Director

DocuSigned by:

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Clare Skelly
 Director

Date: 17th June 2021

SAMARITANS IRELAND**CASH FLOW STATEMENT***for the year ended 31st March 2021*

	2021	2020
	€	€
Cash inflow from operating activities	816,618	101,782
Depreciation of tangible assets	1,631	2,035
Decrease (Increase) in Debtors	17,375	(12,089)
Increase (Decrease) in Creditors	(34,727)	30,972
Net Cash generated from Operating Activities	<u>800,897</u>	<u>122,700</u>
Cash flow from investing activities		
Proceeds from sale of Investments	-	386
Increase in Cash and cash equivalents	<u>800,897</u>	<u>123,086</u>
Cash and cash equivalents at the beginning of the year	851,049	727,963
Cash and cash equivalents at the end of the year	<u>1,651,946</u>	<u>851,049</u>
Cash and cash equivalents at the end of year comprise	2021	2020
	€	€
Cash at Bank and in Hand	1,274,567	473,670
Short Term Deposits	377,379	377,379
	<u>1,651,946</u>	<u>851,049</u>

SAMARITANS IRELAND

NOTES TO FINANCIAL STATEMENTS *for the year ended 31 March 2021*

1. ACCOUNTING POLICIES

1.1 Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and Irish statute comprising of the Companies Act 2014.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgment in applying the Company's accounting policies.

The following principal accounting policies have been applied:

1.2 Going Concern

The financial statements are prepared on the going concern basis.

1.3 Funding accounting

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the objectives of the charity and have not been designated for other purposes. Designated funds comprise unrestricted funds which have been set aside by the Trustees for particular purposes. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for specific purposes. Costs relating to such funds are charged against the specific fund.

1.4 Income

All incoming resources are included in the SOFA when the charity is legally entitled to the income, there is reasonable certainty of receipt and the amount can be quantified with reasonable accuracy. The following specific policies apply to categories of income:

1.4.1 Donations

Accounted for when received.

1.4.2 Legacies

Entitlement is the earlier of the charity receiving final estate accounts (or other similar evidence) which provides sufficient certainty of receipt and reliability of value, or the legacy actually being received. No value is included where the legacy is subject to a life interest held by another party.

1.4.3 Donated Goods/Services

These are included in both income and expenditure at the value to the charity where this can be reasonably quantified. Where it has not been possible to obtain a reasonable quantification, an estimate has been disclosed in the Financial Review.

SAMARITANS IRELAND

NOTES TO FINANCIAL STATEMENTS

for the year ended 31 March 2021

1.4.4 Grants and Contracts

Where contracts are related to specific deliverables income is recognised to the extent that those deliverables have been achieved. Where income through contract or grant is received in advance, its recognition is deferred and included in creditors. Where entitlement occurs before income is received, the income is accrued.

1.4.5 Other Income

Income generated from other activities is recognised as earned.

1.5 Tangible fixed assets and depreciation

Fixed assets are stated at cost less accumulated depreciation.

Depreciation is provided at rates calculated to write down the assets to their estimated residual values over the course of their anticipated working lives.

The rate of depreciation used is as follows:-

- Furniture, fittings and equipment - 20% straight line
- Computer Equipment - 33% straight line

Long-lived assets comprising primarily of fixtures and fixtures represent a significant portion of total assets. The annual depreciation charge depends primarily on the estimated lives of each type of asset and, in certain circumstances, estimates of residual values. The Directors regularly review these useful lives and change them if necessary to reflect current conditions. In determining these useful lives management consider technological change, patterns of consumption, physical condition and expected economic utilisation of the assets. Changes in the useful lives can have a significant impact on the depreciation charge for the financial year. The net book value of Tangible Fixed Assets subject to depreciation at the financial year end date was €1,631 (2019: €2,035).

1.6 Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of resources. Support costs have been allocated on the basis of spend to programme areas and to Fundraising and Governance activities. The following specific policies apply to categories of expenditure:

1.6.1 Grants

Grants are charged to the statement of financial activities when there is a liability to pay.

1.6.2 Fundraising Costs

Fundraising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities.

1.6.3 Governance Costs

Governance costs are the costs associated with the governance arrangements of the charity which relate to the general running of the charity to distinguish from those costs associated with fundraising or charitable activity. Included within this category are costs associated with the strategic management of the charity's activities.

1.6.4 Support Costs

Support costs comprise staff delivering the corporate service and infrastructure functions.

These are allocated across the categories of charitable expenditure, governance costs and the costs of generating funds. The basis of allocation of support costs is explained above.

SAMARITANS IRELAND

NOTES TO FINANCIAL STATEMENTS

for the year ended 31 March 2021

1.7 Investments

Fixed asset investments are shown at market value. Realised and unrealised investment gains/ (losses) are recorded separately in the Statement of Financial Activities.

1.8 Foreign currency

Monetary assets and liabilities denominated in foreign currencies are translated into euros at rates of exchange ruling at the balance sheet date.

Transactions in foreign currencies are translated into euros at the rate ruling on the date of the transaction.

Exchange gains and losses are recognised in the Statement of Financial Activities.

1.9 Branches

The term 'branches' used throughout these Financial Statements refers to the branches of Samaritans, which are independent charitable organisations, whose objectives are consistent with those of Samaritans.

1.10 Taxation

Samaritans is a registered charity and is therefore potentially exempt from taxation of its income and gains to the extent that they fall within Section 848A of the Taxes Consolidation Act, 1997. No tax charge has arisen in the year.

1.11 Government grants

Grants are accounted under the accruals model as permitted by FRS 102. Grants relating to expenditure on tangible fixed assets are credited to the Statement of Financial Activities at the same rate as the depreciation on the assets to which the grant relates. The deferred element of grants is included in creditors as deferred income.

Grants of a revenue nature are recognised in the Statement of Financial Activities in the same period as the related expenditure.

1.12 Borrowing costs

All borrowing costs are recognised in the Statement of Financial Activities in the year in which they are incurred.

1.13 Deferred income

Deferred income represents income received in advance.

SAMARITANS IRELAND

NOTES TO FINANCIAL STATEMENTS

for the year ended 31 March 2021

1.14 Impairment of assets, other than financial instruments

Where there is objective evidence that recoverable amounts of an asset is less than its carrying value the carrying amount of the asset is reduced to its recoverable amount resulting in an impairment loss. Impairment losses are recognised immediately in the Statement of Financial Activities, with the exception of losses on previously revalued tangible fixed assets, which are recognised in other comprehensive income to the extent of any previously recognised revaluation increase accumulated in reserves, in respect of that asset.

Where the circumstances causing an impairment of an asset no longer apply, then the impairment is reversed through the Statement of Financial Activities, except for impairments on previously revalued tangible assets, which are treated as revaluation increases to the extent that the revaluation was recognised in reserves.

The recoverable amount of tangible fixed assets, goodwill and other intangible fixed assets is the higher of the fair value less cost to sell of the asset and its value in use. The value in use of these assets is the present value of the cash flows expected to be derived from those assets. This is determined by reference to the present value of the future cash flows of the Company which is considered by the directors to be a single cash generating unit.

1.15 Cash and cash equivalents

Cash consists of cash on hand and demand deposits. Cash equivalents consist of short term highly liquid investments that are readily convertible to known amounts of cash that are subject to an insignificant risk of change in value.

In the Cash Flow Statement, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand

1.16 Financial instruments

The Company only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other accounts receivable and payable, loans from banks and other third parties.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade payables or receivables, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration, expected to be paid or received. However, if the arrangements of a short term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or financed at a rate of interest that is not a market rate or in case of an outright short term loan not at market rate, the financial asset or liability is measured, initially, at the present value of the future cash flow discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Investments in non-convertible preference shares and in non-puttable ordinary and preference shares are measured:

- a) at fair value with changes recognised in the income statement if the shares are publicly traded or their fair value can otherwise be measured reliably;
- b) at cost less impairment for all other investments.

SAMARITANS IRELAND

NOTES TO FINANCIAL STATEMENTS

for the year ended 31 March 2021

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Financial Activities.

For financial assets measured at amortised cost, the impairment loss is measured as the difference between an asset's carrying amount and the present value of estimated cash flows discounted at the asset's original effective interest rate. If a financial asset has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

For financial assets measured at cost less impairment, the impairment loss is measured as the difference between an asset's carrying amount and best estimate, which is an approximation of the amount that the Company would receive for the asset if it were to be sold at the balance sheet date.

1.17 Creditors

Short-term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

1.18 Defined contribution pension plan

The Company operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Company pays fixed contributions into a separate entity. Once the contributions have been paid the Company has no further payment obligations.

The contributions are recognised as an expense in profit or loss when they fall due. Amounts not paid are shown in accruals as a liability in the Balance Sheet. The assets of the plan are held separately from the Company in independently administered funds.

1.19 Provisions for liabilities

Provisions are made where an event has taken place that gives the Company a legal or constructive obligation that probably requires settlement by a transfer of economic benefit, and a reliable estimate can be made of the amount of the obligation.

Provisions are charged as an expense to profit or loss in the year that the Company becomes aware of the obligation, and are measured at the best estimate at the Balance Sheet date of the expenditure required to settle the obligation, taking into account relevant risks and uncertainties.

When payments are eventually made, they are charged to the provision carried in the Balance Sheet.

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS**
*for the year ended 31 March 2021***2. INCOME INCLUDES THE FOLLOWING:**

	Unrestricted funds	Restricted funds	Total	Total
	€	€	2021	2020
	€	€	€	€
<i>Donations and Legacies</i>				
Corporate donations	94,624	-	94,624	85,063
Individual donations	70,052	-	70,052	21,578
Legacies and covenants	740,500	-	740,500	7,622
Total	905,176	-	905,176	114,263
<i>Charitable Activities</i>				
Trust who wish to remain anonymous	-	196,111	196,111	114,275
Samaritans – Contributions	242,496	-	242,496	150,300
Ireland Region Branch Contributions	1,432	-	1,432	81,176
Samaritans Regional Grant	-	-	-	53,560
Irish Prison Services	-	53,850	53,850	33,750
National Office for Suicide Prevention Funding	-	595,165	595,165	613,182
Total	243,928	845,126	1,089,054	1,046,243
Total Income and Endowments	1,149,104	845,126	1,994,230	1,160,506

In 2020, of the total income from charitable activities, €399,299 was to unrestricted funds and €761,207 was to restricted funds. The Company received donated services during the year. The economic benefits of these services cannot be quantified or disclose quantified amount.

Government Grant received in the Year

Health Service Executive

Name of grant:

Section 39, Health Act 2004

Purpose:

Provision of Charitable Activities

Amount Received:€575,165 for the Financial Year ended 31st March 2021*Amount from Deferred Income:*

€20,000

Amount taken into Income:

€595,165

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS**
*for the year ended 31 March 2021***3. EXPENDITURE INCLUDES THE FOLLOWING:**

	Unrestricted funds €	Restricted funds €	Total 2021 €	Total 2020 €
Fundraising	1,020	-	1,020	1,019
Charitable Activities				
Publicity and Advertising	3,156	100,392	103,548	120,302
National network telephone support and maintenance	126,395	-	126,395	141,649
Festival	8,907	-	8,907	32,289
Training and seminars	4,570	-	4,570	17,835
NI policy and research	-	194,281	194,281	52,293
Freecall Ireland	-	465,342	465,342	431,163
Prison Listening Scheme	-	44,826	44,826	33,750
Support costs	198,052	25,311	223,363	217,410
Governance costs	5,360	-	5,360	7,014
Total charitable activities	346,440	830,152	1,176,592	1,057,705
Total expenditure	347,460	830,152	1,177,612	1,058,724

In 2020, of the total expenditure from charitable costs, €378,412 was to unrestricted funds and €680,312 was to restricted funds.

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS**
*for the year ended 31 March 2021***4. ACTIVITIES INCLUDED IN SUPPORT AND GOVERNANCE**

		2021 Support costs	2021 Governance costs	2021 Support & Governance costs	2020 Support & Governance costs
		€	€	€	€
	Cost driver				
Wages & Salaries	Headcount	212,095	-	212,095	165,422
Legal & Consultancy fees	Expenditure	5,683	1,116	6,799	430
Meetings & Travel Expenses	Expenditure	550		550	27,969
Office Costs	Expenditure	(276)	-	(276)	19,465
Auditors' remuneration	Expenditure	-	4,244	4,244	4,016
Pension	Expenditure	5,311	-	5,311	7,122
Total support and governance expenditure		223,363	5,360	228,723	224,424

5. STAFF COSTS**Number of employees**

	2021	2020
Administration support	2	2
Charitable Activities	9	7

Staff Costs

		2021 €	2020 €
Wages and salaries	Administration Support	94,191	66,908
	Charitable Activities	417,821	343,133
Employer's PRSI	Administration Support	10,408	7,326
	Charitable Activities	39,975	37,573
Staff pension costs		5,311	7,122
		567,706	462,062

The employment contracts rest with Central Charity.

One staff member received remuneration in the band €100,000 to €110,000. Key Management Salary for the year 31st March 2021 of €107,196 was funded by Central Charity: (€71,500 in year ended 31st March 2020. The post of Executive Director was vacant for four months up to August 2020).

Directors' remuneration and transactions: the directors serve on the board in a voluntary capacity and received no fees or remuneration for their time spent carrying out these duties.

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS**
*for the year ended 31 March 2021***6. NET INCOMING RESOURCES FOR THE YEAR**

	2021	2020
	€	€
Result for the year is arrived at after charging:		
Depreciation	1,631	2,035
Auditor's remuneration	4,244	4,016

7. TANGIBLE FIXED ASSETS

	Fixtures, fittings and equipment	Total
	€	€
Cost or valuation		
At 1 April 2020	184,128	184,128
Additions	-	-
Disposal	-	-
At 31 March 2021	184,128	184,128
Depreciation		
At 1st April 2020	180,844	180,844
Charge for the year	1,631	1,631
Disposal	-	-
At 31 March 2020	182,475	182,475
Net book value		
At 31 March 2020	3,284	3,284
At 31 March 2021	1,653	1,653

The assets are used for direct charitable purposes.

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS**
*for the year ended 31 March 2021***8 INVESTMENTS***Investments listed on Irish and European Stock Exchanges*

	2021	2020
	€	€
Opening balance	-	669
Net unrealised Loss		
Disposal	-	(669)
Market value 31 March	<u>-</u>	<u>-</u>
Historical cost	<u>-</u>	<u>-</u>

9 DEBTORS

	2021	2020
	€	€
Trade Debtors	-	18,773
Prepayments	9,143	7,745
Debtors falling due with one year	<u>9,143</u>	<u>26,518</u>

10 CASH AND CASH EQUIVALENTS

	2021	2020
	€	€
Cash at bank and in hand	1,274,567	473,670
Short term deposits	377,379	377,379
	<u>1,651,946</u>	<u>851,049</u>

11 CREDITORS: FALLING DUE WITHIN ONE YEAR

	2021	2020
	€	€
Accruals	35,611	28,805
Deferred income	-	20,000
Central Charity	-	32,003
PAYE and Social Welfare	10,470	-
	<u>46,081</u>	<u>80,808</u>

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS**
*for the year ended 31 March 2021***12 STATEMENT OF MOVEMENT ON FUNDS**

	General fund €	Restricted fund €	Total €
Balance at beginning of year	233,674	566,369	800,043
Net incoming resources, before transfers & recognised gains	801,644	14,974	816,618
Balance at end of year	1,035,318	581,343	1,616,661

13 ANALYSIS OF MOVEMENT IN FUNDS

	Unrestricted fund €	Restricted fund €	Total €
Opening balance	233,674	566,369	800,043
Income	1,149,104	845,126	1,994,230
Charitable activities costs	(144,048)	(804,841)	(948,889)
Governance costs	(5,360)	-	(5,360)
Support costs	(198,052)	(25,311)	(223,363)
Closing balance	1,035,318	581,343	1,616,661

14 PAYMENTS TO BOARD MEMBERS

No payments have been made to Board Members in respect of remuneration during the year. Vouched expense reimbursements to board members totalled €194 (2020: €2,569).

15 COMPANY STATUS

The share capital of the company is €nil. The company is limited by guarantee with each member agreeing to contribute up to €1 each in the event of the company being wound up within one year of cessation of membership.

SAMARITANS IRELAND**NOTES TO FINANCIAL STATEMENTS***for the year ended 31 March 2021***16 RELATED PARTY TRANSACTIONS**

In accordance with FRS 102, the company has availed of the exemption not to disclose transactions with group companies. Consolidated financial statements of the parent company, Samaritans, are available at the address stated in the parent company's financial statements.

17 STATEMENT OF FUNDS

	Balance at 01/04/2020	Income	Expenditure	Balance at 31/03/2021
	€	€	€	€
Unrestricted: Accumulated	233,674	1,149,104	(347,460)	1,035,318
Restricted Funds				
A Trust who wishes to remain anonymous	61,982	196,111	(194,282)	63,811
Irish Prison Services	-	53,850	(44,827)	9,023
Freecall	471,896	595,165	(591,043)	476,018
SMS project	32,491	-	-	32,491
Total restricted funds	566,369	845,126	(830,152)	581,343
Total accumulated funds	800,043	1,994,230	(1,177,612)	1,616,661

18 POST BALANCE SHEET EVENTS

There have been no significant events affecting the company since the balance sheet date.

19 FREECALL 116123

The Telecommunication and Internet Federation (TII) support the operation of the 116123 from the relevant telecommunications network companies. This service has been supported by a consortium of companies who have sponsored the costs of all relevant call charges since the introduction of the service in March 2014 and in March 2019 extended this partnership and agreed to support the helpline until 2024. This is a gift in kind and we are unable to quantify the cost.

20 APPROVAL OF THE FINANCIAL STATEMENTS

The Directors approved the Financial Statements on 17th June 2021.